

Platform Release Notes – 07.2026



Fully Released Features

Add more details to Charger Status Notification logs

We have enhanced our internal monitoring by adding more granular details to charging station status logs. This allows our support teams to diagnose and resolve hardware connectivity issues much faster.

Universal Search for Sites and Chargers

A new search feature has been added to the portal dashboard, allowing you to quickly find charging sites and chargers by name, address, or hardware identifier.

Zendesk Live Chat

Live chat support has been enabled for all organizations within the portal for admin users. This provides immediate access to our support team for quicker assistance and troubleshooting.

Send internal notification emails when an RFID order is placed or a payment terminal is linked

Our onboarding team now receives instant notifications when new RFID cards are ordered or payment terminals are installed. This ensures faster processing of your orders and quicker setup for new hardware.

Charger Accessories Link Unlink Terminals

We have introduced a new interface for managing charger accessories, allowing operators to easily link or unlink payment terminals. This provides more flexibility in how you manage your charging hardware.

Show sub to all drivers if set to public

Drivers can now see public subscription options directly in the app, making it easier for them to choose the best charging plan. This improvement helps operators attract more users to their charging network.

Implement frontend for filtering session log by tags

You can now filter your charging session logs using custom tags, making it much faster to find specific data for certain sites or chargers. This new tool provides better insights into your network's performance.