

Platform Release Notes – 09.09.2025



Platform Updates & Releases

1. Updated dashboard energy costs

The dashboard now reflects site-specific energy rates instead of using a single global figure.

What does this mean?

This means your reported energy costs are displayed across all sites, helping you track spend with confidence.

2. Easy and simple bulk uploads for sites and chargers

A new, streamlined charger upload template makes it faster and easier to bulk add chargers to your sites.

What does this mean?

Less admin, fewer errors and quicker setup when expanding your network. Plus, you can easily make any amends later on in the portal when you need to.

3. Promotion redemption reporting

Promotion reports now calculate conversion rates using unique users who redeemed promotions.

What does this mean?

You'll get more reliable insights into how well your promotions are performing.

4. Charger Offline Setting Fixes

We've fixed the charger offline duration setting so it updates correctly and reflects the intended behaviour.

What does this mean?

Faults are only raised when they should be, cutting down on false alarms.

5. Configuring pre-authorisation settings

Operators can now configure the payment pre-authorisation amount at organisation level.

What does this mean?

This gives you more flexibility and control over how payments are managed, including when pre-authorisations for sessions are taken and by how much.